

Communication Support

How to book communication professionals for people who are deaf or have hearing loss

Communication Support

– it's as easy as ABC



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Who we are

Action on Hearing Loss (formerly RNID) is the UK's largest provider of communication support for people who are deaf or have hearing loss. We only work with communication professionals registered with NRCPD, RBSLI or, if you're based in Scotland, SASLI*.

Hearing loss affects over
11 million
people in the UK

That's **1 in 6**



We deliver

18,000

bookings a year,
and support more than

4,000

people who are deaf.

We actively work with more than

600

registered interpreters

* National Registers of Communication Professionals working with Deaf and Deafblind People (NRCPD), Regulatory Body for Sign Language Interpreters and Translators (RBSLI), Scottish Association of Sign Language Interpreters (SASLI)



A national charity since 1911



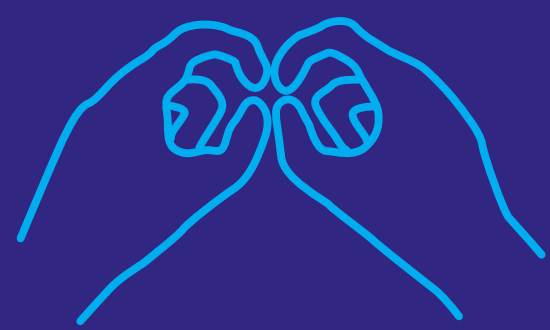
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All situations covered

It's vital that people who are deaf or have hearing loss are able to communicate clearly and confidently in a wide range of situations, including:

- job interviews
- work meetings
- training courses
- medical appointments
- counselling sessions
- court appearances
- meetings with banks managers, solicitors and social services
- university or college lectures.





Bespoke service to suit your needs

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Whether you need to make a one-off booking or arrange a longer term contract, we'll provide a qualified communication professional tailored to your needs:



Sign language interpreters



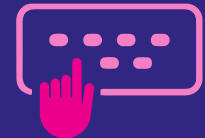
Lipspeakers



Speech-to-text reporters



Interpreters for deafblind people



Electronic and manual notetakers

Ask for advice on whether you'll need one or two communication professionals. For meetings of up to two hours, one person is usually enough.



Contact Action on Hearing Loss to book

Please book as early as possible and provide as much information as you can, including:

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- date, time and duration
- venue and number of people attending
- what it's for
- background information and any handouts that will be used.

Monday to Friday, 8.30am to 5pm

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🌐 actiononhearingloss.org.uk/communicationsupport

Out of hours 24/7 service

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